

WATER AND SEWER CUSTOMER SERVICE RECUEACIONS Briefative Officer
AMENDMENT

### BYLAW NUMBER 21-G

A Bylaw to amend the Water and Sewer Customer Service Regulations Bylaw (Bylaw # 21) to replace section 51 and 54 with new wording.

### BE IT ENACTED by the Council of the Town of Stratford as follows:

The Stratford Water and Sewer Customer Service Regulations Bylaw, Bylaw # 21, shall be amended as follows:

1) Replace Section 51 and 54, Meter Services and Installation and Removal of Meters with new Section 51 and 54 as follows:

#### Metered Services

Except when water is used for construction purposes from a hydrant, under the supervision of the utility, and except as otherwise provided in this bylaw, all service other than that designated for fire protection, shall be metered.

#### 54. Installation and Removal of Meters

- (a) Water meters shall be installed and removed only by employees of the utility and its representatives, and no other person shall install, alter, change or remove a meter.
- (b) Water meter connections shall be completed in accordance with the manufacturer's recommendations, including provisions for testing, at the cost of the customer, unless covered through a program delivered by the Town.
- (c) A meter bypass shall be installed by the customer where flow cannot be interrupted to replace or test the meter. Where a meter bypass exists, a seal shall be placed on the bypass valve by the utility. The bypass valve shall be of a type designed to have a seal applied.
- (d) Any customer who refuses to cooperate to allow the installation of a meter on his/her property will be subject to a non-refundable fee, in accordance with the charge set forth in Schedule A to this bylaw. A minimum of three (3) attempts to coordinate the

installation will be made, including a final written notice. This fee will appear on the first bill following delivery of the final notice and will continue to be charged until such time as a meter is installed at the property.

- 2) Replace Schedule A with the revised attached Schedule A.
- 3) The effective date of this bylaw is April 11, 2018.

This bylaw was read and approved a 1st time by Council at a meeting held on March 14, 2018.

This bylaw was read and approved a 2<sup>nd</sup> time by Council at a meeting held on .

This bylaw was adopted by Council at a meeting held on.

This bylaw is hereby declared to be passed and proclaimed as a bylaw of the Town of Stratford

on this // day of april, 2018.

David Dunphy

Mayor

Robert Hughes

Chief Administrative Officer

Filed on behalf of the Minister of Communities, Land and Environment in accordance with s.129 of the Municipal Government Act.

Signed

Dated

## SCHEDULE "A" to the

## STRATFORD WATER AND SEWER CUSTOMER SERVICE REGULATIONS BYLAW, BYLAW # 21

### A SCHEDULE OF FEES AND CHARGES

Pursuant to Section 54 of the Stratford Water and Sewer Customer Service Regulations Bylaw, Bylaw # 21, the following fees and charges are established:

Bylaw Section	Description	Charge
26	n.s.f. cheque charge	\$15.00
29	lateral inspection during normal working hours	\$20.00
29	lateral inspection after normal working	\$50.00
46a	water disconnection/reconnection during normal working hours	\$20.00
46a	water disconnection/reconnection after normal working hours	\$50.00
46a	sewer disconnection/reconnection during normal working hours	\$50.00
46a	sewer disconnection/reconnection after normal working hours	\$125.00
46b	water turn on or turn off during normal working hours	\$10.00
46b	water turn on or turn off after normal working hours	\$25.00
54d	water meter refusal, quarterly penalty fee	\$50.00
60c	meter inspection deposit	\$40.00
70	domestic water supply non-recurring capital contribution for residential customers:	
	per single family dwelling unit	\$600
	per duplex or townhouse dwelling unit	\$480
	per apartment dwelling unit	\$420
70	domestic water supply non-recurring capital contribution for non-residential customers, per acre	\$1400
70.1	sewer treatment non-recurring capital contribution for residential customers:	
	per single family dwelling unit	\$900
	per duplex or townhouse dwelling unit	\$720
	per apartment dwelling unit	\$630
70.1	sewer treatment non-recurring capital contribution for non-residential customers, per acre	\$2100

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# TOWN OF STRATFORD



### RESOLUTION

No. INC004-2018 Amendment to Bylaw # 21, Water and Sewer Customer Service Regulations

Bylaw Amendment - Adoption

Motion Carried ✓ Motion Lost Motion Withdrawn		Council Chambers Town Hall April 11, 2018
Committee	Infrastructure	
Moved by Councillor	Randy Cooper	
Seconded by Councillor	Steve Ogden	•

WHEREAS Bylaw #21-G, a Bylaw to Amend the Town of Stratford's Customer Service Regulations Bylaw, Bylaw #21, was read and approved a first time on March 14, 2018; and

WHEREAS Bylaw #21-G, a Bylaw to Amend the Town of Stratford's Customer Service Regulations Bylaw, Bylaw #21, was read and approved a second time on April 11, 2018.

**BE IT RESOLVED** that Bylaw #21-G, a Bylaw to amend the Town of Stratford Customer Service Regulations Bylaw, Bylaw #21, be hereby adopted and that the Mayor and Chief Administrative Officer be authorized to affix their signatures and the corporate seal of the Town thereto and to be formally declared the said Bylaw passed.

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